



Vulnerability Alert



Alert No : AVA171121

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Increase Number of Phone Call Scams Reported

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| Overview | Sri Lanka CERT CC has reported that an increase number of phone call scams are being reported around the country. These scams are facilitated by fraudulent Bank accounts. |
| Description / Impact | <ul style="list-style-type: none">• FINCSIRT have received information from Sri Lanka CERT CC on increase number of phone call scams are being done around the country.• Some of these scams include a local call mentioning postal delivery order which originates from a foreign party and followed up by another fraudulent local call pertaining to be from "Sri Lanka Customs" requesting the victim to pay for the custom fees.• The amount paid by various victims is being collected through multiple bank accounts pertaining to multiple Bank/financial organizations.• When traced back, these accounts were created by local victims who was misled by some foreigners who promised to fund various projects within Sri Lanka.• From one of the scams, fraudulent foreigner has requested a Bank account to be created under the details of the victim and has kept the ATM card with him for immediate withdrawals.• Collected amount from the Phone scams are being withdrawn by the foreigner and partial amount was kept for the local to make the scenario legit.• Sri Lanka CERT CC has confirmed that some of the perpetrators have been apprehended as of this moment, but still the similar nature of incidents is occurring. |
| Risk Reduction Recommendations | <p>Immediate Actions to be taken:</p> <ol style="list-style-type: none">1. Educate all your staff members to make the necessary inquiries and awareness for users who are opening new bank accounts, on these threats.2. Make sure all your relatives and public are aware of the same. |
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